Technical Help Wanted

<u>Computer Technician</u> for Jefferson County Department of Information Technology. Responsible for coordinating a variety of activities related to Computer and phone maintenance, setting up new computers, maintaining/installing hardware and software; instructs users in basic operation of computer hardware and software; Responds to technical questions and problems referred by users and make site visits, connect remotely, or give instructions via telephone as necessary; provides technical support to a variety of personnel on PC and phone operations.

<u>Minimum Qualifications:</u>   Graduation from a regionally accredited or New York State registered college or university with an associate's degree in computer science, data processing, or closely-related field and one year of experience in work involving installing computers and adapting computer software for users; OR

Completion of one year of study at a regionally accredited or New York State registered college or university including at least 15 semester credit hours in data processing or computer science courses and two years of experience in work involving installing computers and adapting computer software for users; OR

Salary: $20.72/hr. +Excellent fringe benefits including health insurance and NYS retirement.

Send application to Jefferson County Department of Human Resources, 175 Arsenal St., Watertown, NY 13601, or apply online at https://jefferson-portal.mycivilservice.com/. Deadline for applications: March 12, 2021. Civil Service test required for permanent appointment. EOE